COMPLAINTS-ON SHOP

ON

SHOP

**SID** Type

IN

Status

VOUCHER

Date Issued

**VID**

MALL

**MID**

Address

FROM

Expiry-date

DO

Amount

spent

Description

NumShops

MALL-MGMT

COMPANY

ISA

Date-time in

SHOP

ISA

ISA

ISA

ISA

HAS **CID**

Date-time out

DO

Date time

Purchase

discount

PURCHASE

Cash

discount

Group size

Group discount

Package discount

HAS

Address

Status

**CID** Text

Filed

date

time

COMPLAINT

ISA

DOB

Gender

**UID**

FILE

Person1

RELATED

Name

USER-ACCOUNT

>=1 >=1

Person2

DO

VOUCHER USE

USE

USE

USE

Amount

Date time

DINE

VOUCHER

USE

USE

Description

Date time

**DID**

GROUP VOUCHER

USE

PACKAGE VOUCHER

HAS

IN

RECOMMEN

DATION

**NID**

Valid

period

Date

Issued

Address

**RID**

COMPLAINTS-ON RESTAURANT

Type

ON

DINE DO

spent

Date-time in

Date-time out

**OID**

RESTAURANT OUTLET

DAY-PACKAGE HAS

HAS HAS

RESTAURANT CHAIN

FROM